

Contact Reason	Name	Organisation	Availability	Email & Telephone Number
General Information	John Snow College Office	John Snow College	Monday to Friday 10.00 – 16.00	snow.college@durham.ac.uk +44 (0)191 334 0034
Noise from Rushford Court or Health & Safety Concern (in office hours)			Excluding Thursday 13.00 – 16:00	
Issuing of messages to students	John Snow College Office	John Snow College	Monday to Friday 10.00 – 16.00	snow.college@durham.ac.uk +44 (0)191 334 0034
			Excluding Thursday 13:00 – 16:00	
Noise from Rushford Court or Health & Safety Concern (out of hours)	On site Porter	Unite Students	24 Hours	+44 (0)300 303 1611
Noise	General Contact	Durham County Council	Monday to Thursday 08.30 – 17.00 Friday 08.30 – 16.30	03000 260000 24 hours Durham.gov.uk/noisecomplaints
Crime	General Contact	Durham Constabulary	24 Hours	101 – Non Emergency 999 – Emergency
Anti-Social Noise				
Community Policing and Safety Advice	PCSO Sean Tindale, Police University Liaison Officer	Durham Constabulary	Varying Shifts	sean.tindale@durham.pnn.police.uk101
Resident waste complaints	Neighbourhood Warden	Durham County Council	Monday to Friday 09.00 – 17.00	+44 (0)3000 261 000 help@durham.gov.uk
General Rubbish				



John Snow College
Durham University

