

Rushford Court

Rushford Court is a purpose-built block of student accommodation, managed by Unite Students and currently leased by John Snow College, Durham University to provide residential housing for its undergraduate and postgraduate students.

This leaflet has been produced in conjunction with residents near to Rushford Court building, Durham Constabulary, Durham County Council and Durham University to ensure clear signposting to the relevant organisation, with the aim to resolve challenges as soon as reasonably practicable.

Members of John Snow College and Rushford Court building management will attend the Crossgate Community Partnership meetings monthly, providing feedback on any issues and concerns and working to continuously improve community relations.



Contact Reason	Name	Organisation	Availability	Email & Telephone Number
General Information Noise from Rushford Court or Health & Safety Concern (in office hours)	John Snow College Office	John Snow College	Monday to Friday 09.00 - 17.00	snow.college@durham.ac.uk +44 (0)191 334 0034
Issuing of messages to students	Nicola Rose College Secretary Yasmin Porter Assistant Administrator	John Snow College	Monday to Friday 09.00 - 17.00	snow.college@durham.ac.uk +44 (0)191 334 0034
Noise from Rushford Court or Health & Safety Concern (out of hours)	On site Porter	Unite Students	24 Hours	+44 (0)300 303 1611
Noise	General Contact	Durham County Council	Monday to Thursday 08.30 - 17.00 Friday 08.30 - 16.30	03000 260000 24 hours durham.gov.uk/noisecomplaints
Crime Anti-social Noise	General Contact	Durham Constabulary	24 Hours	101 - Non Emergency 999 - Emergency
Community Policing and Safety Advice	PCSO Sean Tindale, Police University Liaison Officer	Durham Constabulary	Varying shifts	sean.tindale@durham.pnn.police.uk 101
Resident waste complaints General rubbish	Neighbourhood Warden	Durham County Council	Monday to Friday 09.00 - 17.00	+44 (0)3000 261 000 help@durham.gov.uk



St John's College
Durham University



**UNITE
STUDENTS**

Durham
County Council